

Dear property owner,

As the owner of a Therma-HEXX ThermaPANEL (PANELS) heat exchange system, you play an important role in ensuring proper operation over the lifetime of the system and ensuring that Therma-HEXX's limited warranty remains in effect. We recommend that you adhere to the following guidelines:

- Consult with a licensed professional contractor to develop the appropriate inspection and maintenance schedule for your system.
- Perform visual inspection, at least annually, of all accessible system components to ensure products and fluids are functioning as intended.
- Do not modify or alter the PANEL or piping system. Only a licensed professional contractor who is familiar with its operation should service or alter the system.
- Follow all manufacturer recommendations for service and operation.
- Do not expose Therma-HEXX products to harmful chemicals, oil or petroleum products, paint, adhesives, solvents, household cleaners or aggressive water.
- Ensure that Therma-HEXX piping, fittings and PANEL units are concealed or insulated to protect them from exposure to long term UV radiation from sunlight or artificial sources.
- Do not expose the PANEL and piping system to freezing or overheating conditions unless the system was specifically designed to perform within certain seasonal temperature ranges. If the system will remain inoperative for a period of time, or be exposed to conditions that are outside of the design limits, arrange for the proper winterization or summerization of the system by a licensed professional contractor.
- An adequately sized expansion tank and pressure relief valve that is sized to meet the specification of the PANELS and piping must be installed in the system to prevent over pressurization of the system due to overheated fluids. It is recommended that an automatic glycol feeder be installed in closed loop systems that are subject to freezing conditions to keep the system pressurized to the recommended system pressure and to compensate for pressure loss due to minor leaks and evaporation in the system.
- For heating and geothermal applications, if freezing conditions are likely to occur, then a freeze protection fluid must be used.
- Do not allow the system to be exposed to temperatures and / or pressures outside of the limits as specified for the PANEL units or piping.
- Use caution when drilling or nailing into the area where the ThermaPANEL units or tubing are installed. Identify the location of the PANELS and pipe to ensure that nails or screws do not puncture the Panels or pipe.
- Use caution when digging in the vicinity of the PANELS, pipe or manifolds as you would with any buried utility system.

Any updates to this publication will be available at [www.therma-hexx.com](http://www.therma-hexx.com).

Sincerely,

Therma-HEXX Corporation